

Seamlessly  
integrates with



# Simplifying the process of property management



[www.arthuroonline.co.uk](http://www.arthuroonline.co.uk) +44(0)207 112 4860

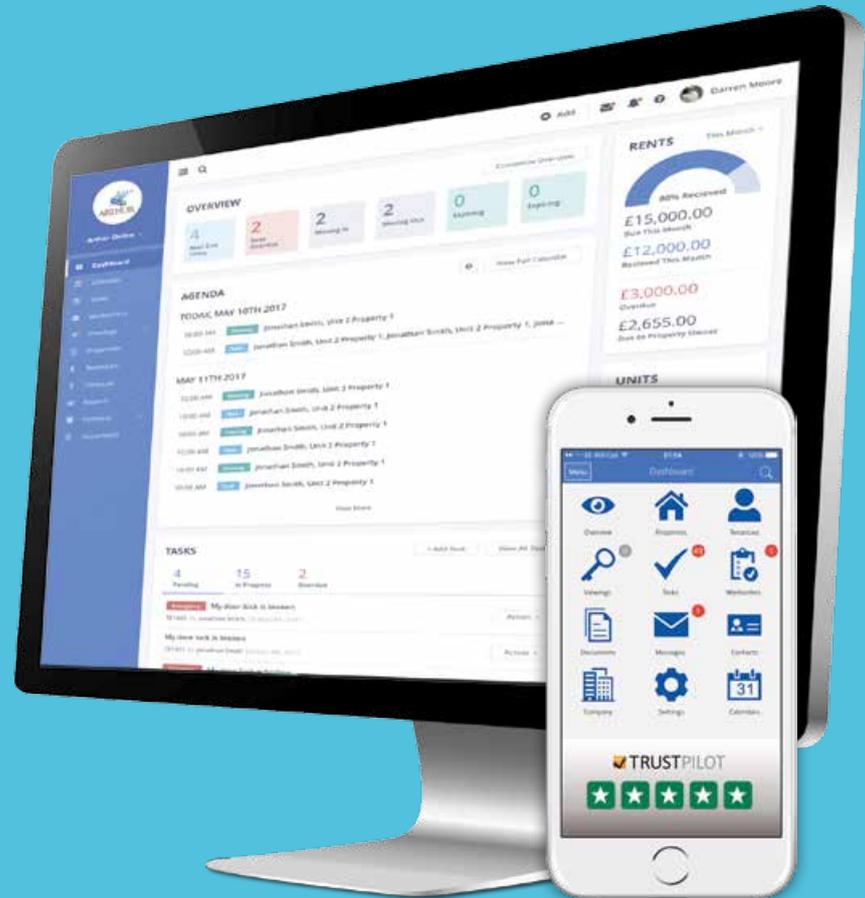
# What is Arthur?

Arthur is a property management solution like no other

The revolutionary platform with its suite of apps that connects you with Tenants, Agents, Owners, Contractors and Accountants bringing the “many” moving parts together. Everything in one place on one platform, technology that puts you at the centre with an unprecedented level of control.

# Who is Arthur?

Arthur is an independent, private company founded by property professionals who recognized that at every point on the property management compass there's a person who can make your life easier. Arthur provides everyone of those people a tool to connect and communicate with you, and where appropriate each other.



# What makes Arthur different

## Connected community

Connecting you to your team, tenants, contractors, agents, owners; Improving relationships for all during tenure.

## Caters for all portfolio types

From residential through to commercial and all the variations in between. Scalable to meet the largest portfolios.

## Mobile app's rich in function

Offering exceptional levels of functionality and control while on the go for you and your community.

## Integrations

Designed as best of breed able to connect to other chosen software. Avoiding double entry and improving efficiency.

## Online help

You're never alone. We pride ourselves on customer support and are surrounded by property experts from book keepers to virtual property managers.

## Customization

Software that fits with your needs and not the other way around. Customize your processes and automate your communication. Core to making your life easier.

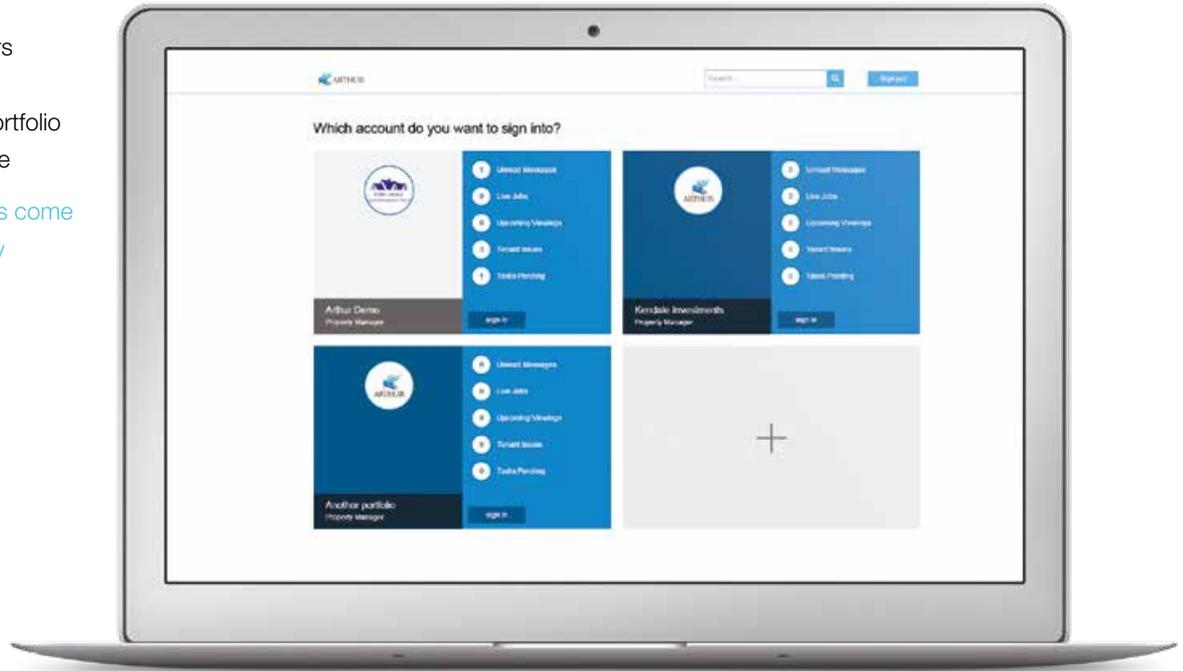


# How technology changes the way we work

## Businesses that are making use of Arthur's global screen

- Bookkeepers and Accountants with multiple clients
- Virtual property managers handling multiple clients
- Agents handling large portfolio owners who require more

Innovative business models come from Innovative Technology



# Property Managers

Technology that helps meet all stakeholder needs, keeping you centred and in control

## Overview

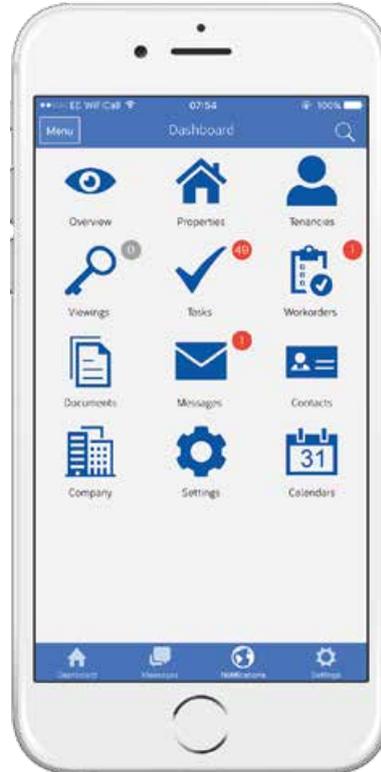
Arthur's unique dashboard will give you an up-to-date snapshot of what is going on in your portfolio.

## Permissions

Have control over who sees what in your management team.

## Automate your tasks

Get Arthur to carry out your day-to-day tasks by using the powerful automation engine, saving you time on a daily basis.



## Global dashboard

For multiple Arthur accounts, Arthur has a global dashboard allowing you to switch from one account to another, keeping your business in one place.

## White label

Add your own logo and colours to appear on your tenants' accounts.

## Communication

Arthur allows the property manager to communicate with tenants, property owners, letting agents and contractors through the integrated messaging system.

# Tenants

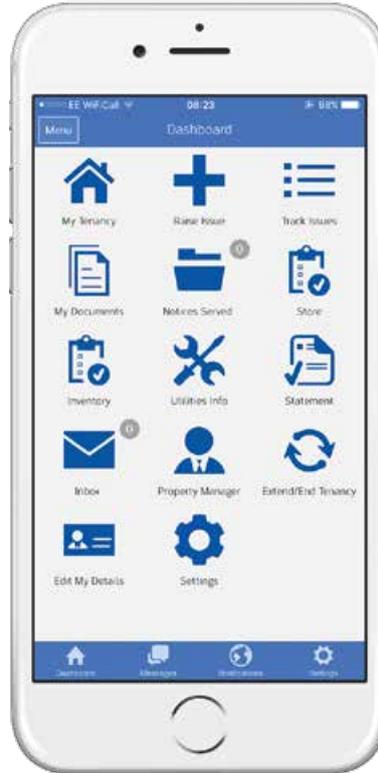
Keep track while on the go

## Access

Access to all aspects of their tenancy including documentation and rental statements.

## Peace of mind

The ability to raise and track the progress of an issue.



## Document Sharing

Share important files with the property manager.

## Communication

Improved flow and record of information ensuring transparency and efficiency.

# Contractors

Everything needed to get the job done

## Accountability

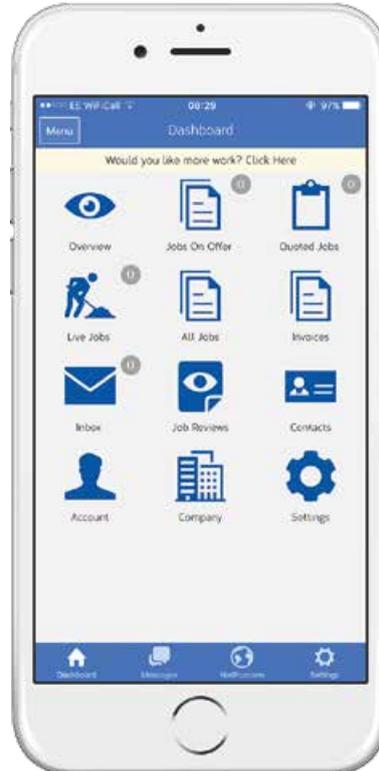
A record of the activities involved in completing work orders.

## Quotes/invoicing

The ability to generate quotes and issue invoices.

## Job offers

Accept or decline any available work orders from your phone.



## Share documents

Access and upload documents.

## Communication

Improved flow of information ensuring transparency and efficiency.

## Go public

Go public on Arthur to expand your client base.

# Owners

A viewing gallery for peace of mind

## Shared documents

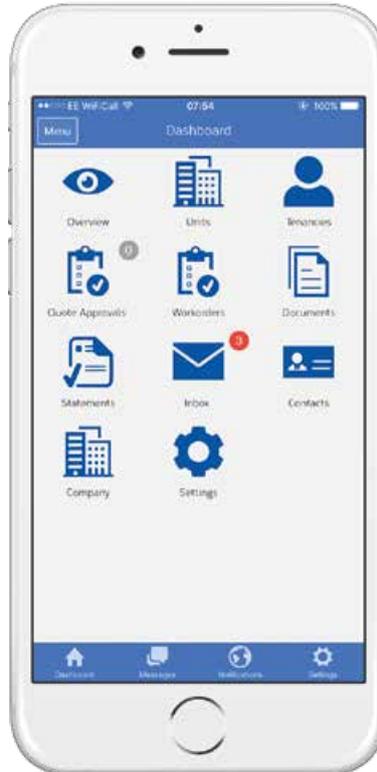
Access and upload documents.

## Approve quotes

Easy approval of quotes.

## Track work orders

View the progress of an issue.



## View statements

Access to online statements.

## Communication

Improved flow of information ensuring transparency and efficiency.

## Portfolio overview

View the status of your property portfolio.

# Manage all your financial needs using the Xero integration with Arthur

With the Xero integration all your business needs are taken care of. Whether dealing with tenant or client accounting in Arthur, the synchronisation means that both systems are up to date

For accountants and bookkeepers with Xero clients, Arthur's global switch will be a useful and welcome addition to client offerings.

Arthur offers an accreditation for accountants and bookkeepers ensuring a quality standard for Arthur Xero integration.



# The unfair advantage

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Property management is impossibly competitive.  
So how can you stand out from the crowd?

Arthur's technology can help you do just that.

- Improves efficiency and decreases your stress
- It enables you to be quicker, sharper and much more professional
- Reduces the number of people required to manage
- Increases your revenue and profitability

**And so you're more organised, more in touch and more mobile, and you're working at an advantage. Granted, it's not a fair advantage, but all's fair in love and war.**



# Further Integrations

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New integrations will facilitate our client's needs, whether it be dealing with digital signatures, connecting apps or further services

## Cloud Accounting

Due to international demand, we're now integrating with QuickBooks.

## Connection Platform

We are the first property management software to integrate with Zapier, which allows integrations with many other apps around the world including Trello, Google Calendar, Dropbox and many more.

## Digital Signature

Get your contracts signed digitally.

## SMS messaging

Convert Arthur alerts and emails to text, sending SMS messages within Arthur.



# Pricing

Arthur offers a 4 packages, choose according to your needs

## FREE

Including 1Gb of storage, unlimited tenancies, an overview of the dashboard as well as available contractors.

## STANDARD

Including unlimited storage, a suite of apps, reports & statements and lots more.

## PROFESSIONAL

Including standard plus white labelling, tenant on boarding and reminders, recurring workorders.

## ENTERPRISE

Including professional plus permissions, a bespoke tenant app, applicant matching, assigned relationship manager.

There's no contract! Simply pay month on month for the number of units in your account. You can upgrade or downgrade at any time.



# Installation and support

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## Access

Access through any browser on any device, or on an app from Google Play/App Store.

## Arthur TV

For those who aren't keen on reading, Arthur TV offers bitesize support videos, offering overviews of Arthur's functionality alongside case studies from each user group.

## Knowledgebase

A comprehensive online guide to support users throughout their entire Arthur journey, featuring best practice guides and tips and tricks for getting up and running.

## Installation

Arthur has an import function, allowing users to upload data to their accounts quickly and easily. Call for any advice.

## Instant live chat

Instant responses to all queries.

## Start-up package

Arthur offers support packages to help you get up and running. You will be provided with a personalised support service including one-on-one sessions.

## Support & tutorials

The support team are available weekdays from 9am-6pm and Saturdays 9am-12.00pm offering shared screen tutorials. We also offer accredited financial/bookkeeping support.

## Training days

If you are interested in Arthur, or the Arthur & Xero integration, you can attend a dedicated Training Day or visit us for personalised training sessions. This is a great chance to meet the team and learn more about the services and functionality available.

Arthur is enabling over 60,000 properties to be managed worldwide



# What our customers are saying

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If we did not convince you, maybe a few words from our customers will!



## Implementing Arthur Online

After a review of many systems, the Arthur Online solution gave us everything we needed for managing the properties and the business. The mobile approach set it apart from the competitors and the integration to Xero made it a first choice for all the team. The intuitive nature of the software has made the implementation very manageable and the support and help delivered during the period of going live has meant a low impact transition delivering huge value to all.



## Customer Service & Expertise

This property management software is excellent for agents with all types and sizes of portfolios! Once you get to grips with the ins and outs it is a truly great system.

Possible the best bit about this service is the help that is given from Marc and his team around how to use the service. Online Skype tutorials make it much easier to use and helps to ensure that everything is being done correctly.

I would highly recommended the service and software!



## Excellent and Proactive Service

I cannot recommend enough not only is there a simple easy to use yet flexible software, but the people in the company are polite, friendly and helpful.

A special thank you to Marc who spent time talking me and my colleagues through the system.

They are always open to suggested improvements and want to work with you to get the best experience from Arthur Online.

Really would recommend this to Landlords of all sizes.



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